



Casing Warranty Procedure

For all other Double Coin casing warranty claims, complete the Double Coin adjustment form (see instructions below) and return the completed form to CMA along with the following:

1. A photograph of each tire clearly showing the DOT # and the factory serial number.
2. Leave the DOT serial number in tact on the casing. The letters "DOT" in front of the number identifies this number. (i.e. DOT 2J GAD1 049)
3. Cutout of the FACTORY serial number. This is a 9-digit number in the format "5G4M03453". Each factory serial number will be unique and identifies the year and month of production, tire size and serial number.

PROCEDURE FOR COMPLETING THE ADJUSTMENT CLAIM FORM

1. Enter each casing on the attached Adjustment Claim Form. Please enter one line for each tire. Use multiple forms if necessary. Please make sure that your company name and address is clearly entered on

each form along with who prepared the adjustment claim. In addition, the following information must be completed:

- a. Design: Enter the correct Double Coin pattern name as shown on the tire (i.e. TR100, RLB400, etc).
- b. Size: Enter the complete size and ply designation for each tire.
- c. D.O.T. Number/Factory Serial Number: Enter the D.O.T. serial number for the tire.
- d. Tread Depth: Enter the remaining tread depth left on the tire.
- e. Defect: Enter a description of the defect (i.e. Casing).
- f. Return the White and Yellow copies to CMA and retain the Pink copy for your records.

2. A photograph of each tire clearly showing the the D.O.T. & factory serial number must accompany the adjustment form(s). Identify each photograph with form number and line number (i.e. 12453-1)

3. Mail the completed form and photographs to the following address:

CMA China Manufacturers Alliance 406 E. Huntington Drive Suite 200
Monrovia, CA 91016 Attn: Warranty Adjustment Department

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